ONR Information Technology

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BD06

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- Tasked to support all the Information Technology needs of the command.
  - Support over 1000 users both local and remote
  - Manage a suite of COTS/GOTS applications
  - Develop software solutions to business process requirements
  - Support a large group of mobile users
  - Examine new technology and look for opportunities to increase capability while reducing costs
  - Develop and manage web-based solutions for collaborative and knowledge management requirements.

Information Technology Areas

- Software Development
- Helpdesk
- Systems Engineering
- Telecommunications
- Web Development
- Audio/Visual Support

Software Development

- Oracle Based application suite
- HP server farm for development and production systems
- Other technologies, Java,

Helpdesk

- Helpdesk will migrate to NMCI in the spring/summer of 2005
- Call center for desktop and application support
- Printer support
- PDA support
- Laptop pool management
- Status report management

Engineering Support

- Most of the Network support will be provided by NMCI
  - Microsoft 2000 OS
  - Compaq servers
  - Firewalls
  - Cisco routers/switches
  - Citrix infuse remote connectivity
  - SIPRNET support
  - Spam/virus management

Telecommunications

- Cisco based VOIP solution
  - Deployment and management of handsets
  - Server/call manager support
- Cell phone management

Audio/Visual Support

- Media Center support
  - Production of presentations
  - Control room operations
  - Streaming video support
- VTC support at various locations
- Offsite support of command presentations

Question: With ONR/NRL transitioning to NMCI in about two years, how will that transition effect the opportunities for IT work under this contract. What coordination will be required or anticipated with NMCI contractors?

Answer: The Navy/Marine Corp Intranet (NMCI) is contracted to provide the helpdesk and network support functions for the Navy's desktop and mobile unclass/classified computing needs. ONR is required to utilize the NMCI provided support for that area of the network. Existing contracts that support areas that will be transferred to NMCI will be ended. There are a number of levels of support that are outside of NMCI and these services will available through the MATOC for contracting.

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